



**IMPROVE ACCESS**

Provincial Goal: Reduce ED wait times to Canadian level (at Apr 1, 2019) by March 31, 2021

**ED Wait Times (hours, 90th percentile)**

SDO	Target	Last 12 months	Compared to Target	Status
<b>Manitoba</b>	<b>3.2</b>	<b>3.8</b>	<b>19.6% over and improving</b>	
IERHA	3.2	3.8	20.0% over and improving	OFF TRACK
NRHA	3.2	3.5	10.4% over and improving	OFF TRACK
PMH	3.2	3.6	11.5% over and improving	OFF TRACK
SH-SS	3.2	3.4	6.2% over and improving	OFF TRACK
WRHA	3.2	3.9	21.4% over and improving	OFF TRACK
Shared Health	3.2	4.3	33.4% over and improving	OFF TRACK

SDO	Indicator	Target	Actual	Comparison	Status
CCMB	# of ED Visits / 100 cancer patients	17.2%	15.6%	1.6% under	ON TRACK
AFM	# of RAAM Clinic Visits	TBD	259 (Jan)		ON TRACK



**IMPROVE THE HEALTH SERVICE EXPERIENCE**

PROVINCIAL GOAL: Improve Positive Inpatient Experience Ratings

**Inpatient Experience (% with positive ratings of 9 or 10 / 10)**

SDO	Target	Last 3 mths	Compared to Target	Status
<b>Manitoba</b>	<b>72%</b>	<b>69.0%</b>	<b>4.1% under but improving</b>	
IERHA	75%	74.3%	1.0% under but improving	ON TRACK
NRHA	60%	60.4%	0.7% over but declining	ON TRACK
PMH	75%	70.9%	5.4% under and declining	OFF TRACK
SH-SS	75%	74.7%	0.4% under but improving	ON TRACK
WRHA	67%	67.2%	0.3% over but declining	OFF TRACK
Shared Health	65%	66.0%	1.6% over and improving	ON TRACK

SDO	Indicator	Target	Actual	Comparison	Status
CCMB	Under Development				Select Status
AFM	% who would recommend AFM	95%	98.5%	3% over	ON TRACK



**AFFORDABILITY AND SUSTAINABLE HEALTH SPENDING**

Provincial Goal: Maintain 2020/21 health expenditures within 1.6% over 2019/20

**Total Expenditures - 2019/20 adjusted year-end\* vs Updated Year-End Forecast**

SDO	YE Actual*	YE Forecast	Compared to 19/20 YE Actual*	Status
<b>Manitoba</b>	<b>\$6.873 B</b>	<b>\$7.460 B</b>	<b>8.5% over</b>	
IERHA	\$236.97 M	\$245.11 M	3.4% over and worsening	OFF TRACK
NRHA	\$230.17 M	\$241.60 M	5.0% over and worsening	OFF TRACK
PMH	\$573.17 M	\$592.71 M	3.4% over and worsening	OFF TRACK
SH-SS	\$369.25 M	\$378.11 M	2.4% over and worsening	ON TRACK
WRHA	\$2.199 B	\$2.265 B	3.0% over and worsening	OFF TRACK
Shared Health	\$1.313 B	\$1.403 B	6.8% over and worsening	ON TRACK
AFM	\$31.67 M	\$34.45 M	8.8% over and worsening	ON TRACK
CCMB	\$118.05 M	\$123.78 M	4.9% over and worsening	ON TRACK
Drug Program	\$51.18 M	\$54.00 M	5.5% over	ON TRACK
MHSAL Dept	\$138.57 M	\$152.72 M	10.2% over	ON TRACK
<b>Health Services Insurance Fund:</b>				
Prov services	\$228.87 M	\$244.58 M	6.9% over	ON TRACK
Medical	\$1.449 B	\$1.408 B	2.8% under	ON TRACK
Pharmacare	\$287.32 M	\$292.09 M	1.7% over	OFF TRACK
Capital	\$185.42 M	\$215.42 M	16.2% over	OFF TRACK

\*reflects 2019/20 transferred expenditures